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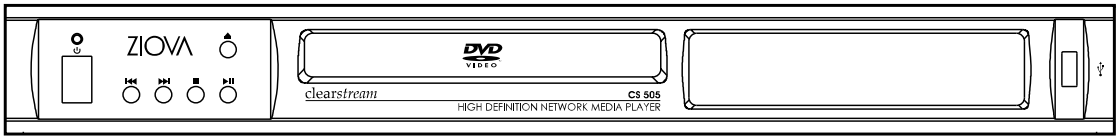
Version 2.0

Package Contents

CS 505



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CS 510

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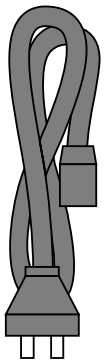

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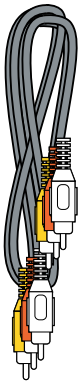

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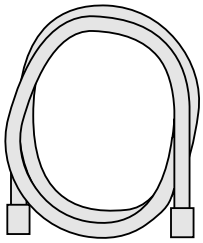

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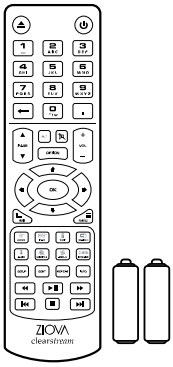

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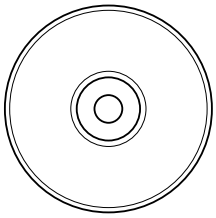


Inside the package that your ClearStream came in, you will find the following items.

1. CS505 or CS510 High Definition Network Media Player
2. Power Cord
3. Standard Composite A/V 3-in-1 cable (RCA connectors)
4. Cat.5-UTP Ethernet Network Cable (Straight Through)
5. Wireless Antenna
6. Remote Control with Batteries
7. This CD with User Manual

Safety Precautions

Please note the following safety precautions.

- To avoid risk of electric shock, do not use or expose this player to wet or moist environments
- Do not place objects containing fluids above or on top of the player
- It is recommended to disconnect this device during electrical storms
- There are no user serviceable parts inside the player, all internal maintenance or servicing should be carried out by qualified service personnel authorized by Ziova
- Do not insert objects into the ventilation slots on the player
- This player has a laser device inside, looking at a laser can seriously damage your eyes
- Place the unit in or on a safe and stable cabinet
- Avoid exposure to extreme heat, extreme cold or direct sunlight
- Do not drop the player, or subject it to strong shocks
- Unplug the unit and remove the remote control batteries if it is not to be used for a long time
- Do not place the unit near sources of strong magnetism
- Disconnect the power when cleaning
- Clean only with a damp cloth
- Keep the unit away from dust and sand
- If the unit is moved from a very cold environment to a warm one, or placed in a humid place, the laser lens may get moisture condensing on it, if so leave the unit powered on for about an hour for the moisture to evaporate
- Ensure that you use this device with a properly grounded power cord
- Do not place the player on top of heat sources (including amplifiers that get hot)
- Please ensure adequate ventilation around the player

Introduction

Congratulations and thank you for purchasing the ClearStream High Definition Network Media Player.

This player is a state-of-the-art media player utilising the Sigma Designs EM8620L multimedia processor for unparalleled media playback and picture quality capabilities, with firmware developed by Sliceware.

The Ziova ClearStream networked digital media player gives users multiple connectivity options in one unit: wireless networking, Ethernet wired networking, optical disc playback (CS505 model only) and a USB 2.0 connection.

The ClearStream not only supports High Definition media content, but also has the ability to up scale media content for playback on high definition TV's and screens, whilst also maintaining compatibility with standard definition TV's.

Up scaling of protected DVD content is only available via the HDMI™ interface to devices that are HDCP compliant. (DVD playback on CS505 model)

The ClearStream has unprecedented file format support including high definition Windows Media® Video 9 and MPEG4 playback

The ClearStream's music playback capability handles all the formats enthusiasts have longed for, including the high quality FLAC lossless format, OGG, AAC, MP3, Windows Media Audio 9, CD Audio (CS505 model) and others.

Video playback is also astonishingly comprehensive. The ClearStream handles playback of Windows Media Video 9, XviD, Nero Digital™, MPEG-4, QuickTime MPEG-4, MPEG-2, MPEG-1, DVD (CS505 model only), and other formats.

The ClearStream is engineered from the ground up for high performance networking, with 100Mbit Ethernet and 54Mbit/s 802.11G wireless networking integrated.

The Internet is just a button away on the ClearStream with instant access to streaming Internet radio stations via Shoutcast.

SMB network shares can also be accessed via the ClearStream, for even greater network connectivity.

We are sure that you will enjoy your new player and that it will be an integral part of your home entertainment system.

Important Notes

- Apple and iPod are trademarks of Apple Computer. Nero Digital™ is a trademark of Nero Software. Microsoft, Windows, Windows XP and Windows Media are Trademarks of Microsoft Corporation. HDMI, the HDMI logo and High-Definition Multimedia Interface are trademarks or registered trademarks of HDMI Licensing LLC. Manufactured under licence from Dolby Laboratories. Dolby® and the Double-D symbol are trademarks of Dolby Laboratories. All Rights Reserved. All other products and companies referred to herein are trademarks or registered trademarks of their respective companies.

- This product is covered by certain intellectual property rights of Microsoft and cannot be used or further distributed without a license from Microsoft.

- This product incorporates copyright protection technology that is protected by U.S. patents and other intellectual property rights. Use of this copyright protection technology must be authorized by Macrovision, and is intended for home and other limited viewing uses only unless otherwise authorized by Macrovision. Reverse engineering or disassembly is prohibited.

- AAC support does not include Apple Fairplay digitally rights managed AAC files.

- 54Mbit/s is the theoretical maximum of the 802.11G wireless networking standard. Real life speeds vary depending on the environment and are typically around 20Mbit/s.
  Some high definition media files may require greater bandwidth, and should be played via wired networking.
  If wireless networking reception is poor, users may need to reposition their wireless base station to achieve optimum media playback performance.

- Source files with Global Motion Compensation encoding applied cannot be played back at 1080i. Files with 3 Warp Point Global Motion Compensation encoding are not supported.

- Source files encoded in H.264 are not supported.

- The ClearStream player supports many types of file formats, but due to encoding differences, not all files may play. Please ensure that any files you wish to play on this player are properly encoded with settings that are compatible with the player.
  (e.g. do not use 3 warp point GMC, or other formats that the player does not support)

- A file extension on a file (such as .avi) does not mean that the data within that file is compatible with the player. Many file formats use similar file extensions, and it is not necessarily an indication of what the file encoding format contained in that file is.

- Product specifications and features are subject to change without notice.

- New enhancements are being added to the ClearStream firmware on a regular basis; the features of your player may differ slightly from those in this manual.

Specifications

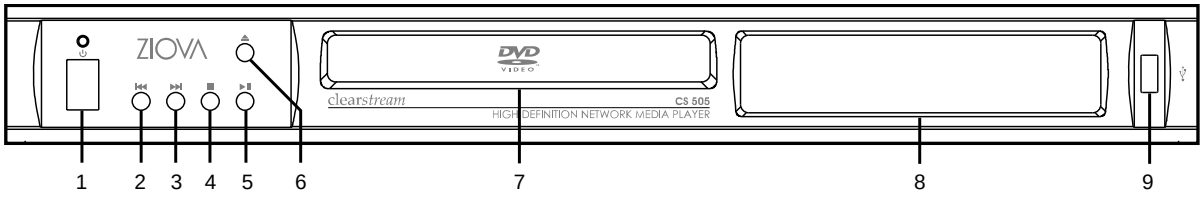
1. **Audio Formats Supported**
    - MP2 (MPEG 1 Layer 2)
    - MP3 (MPEG 1 Layer 3)
    - WAV
    - CD Audio (CS505 model only)
    - OGG Vorbis
    - FLAC Lossless Audio
    - LPCM
    - WMA
    - AAC-LC (Low Complexity)
    - AC3
    - DTS
2. **Video Formats Supported**
    - MPEG-1
    - MPEG-2 MP@HL (720p and 1080i)
    - MPEG-4 ASP@L5 (720p), such as XviD, 3ivx, HDX4 etc.
    - WMV9 MP@ML (720p)
    - Nero Digital™ up to (Main) Cinema Profile
    - QuickTime™ .MP4 (MPEG-4 SP video with AAC audio)
    - DVB/ATSC Transport Stream Support
    - DVD ISO and IFO Parsing Support
    - SRT, SUB, SSA and SMI subtitles
3. **Picture Formats Supported**
    - JPG/JPEG2000
    - BMP
    - GIF
    - PNG
4. **Play lists Supported**
    - M3U
    - PLS
    - ASX
5. **Network Support**
    - Ethernet 10/100 Mbps
    - Wireless 802.11b/g
    - SMB support -- access Windows shares directly
6. **USB 2.0 device Support**
   (if the device appears as a mass storage device)
   (USB 1.0/1.1 not supported)
    - USB Thumb Drives
    - USB HDD Drives

Specifications – Continued

7. **Internet Radio Support**
   - Integrated Internet Radio Player with access to SHOUTcast stations
   - Add your own SHOUTcast stations
8. **Media Streaming**
   - UPnP enabled
   - View Pictures, Audio and Video Files from UPnP Media Server
9. **DVD Player (CS505 Model Only)**
   - DVD-Video, SVCD, VCD 1.x and 2.0
   - DVD-R/-RW/+R/+RW
   - CD/-R/-RW
10. **Extras**
    - Network Bookmarking Feature
    - EFR (Emergency Firmware Recovery)
    - HDCP Support
    - ID3 Tag and display on VFD panel on player
    - Incremental Zoom (fine grained control of zoom in .05 increments)
    - Firmware updates from OSD. Check for new updates
    - WEP/WPA** Security Encryption support on Wireless 802.11g
    - Quick Skip (user defined skip ahead function)
11. **Video Output**
    - HDMI™
    - S-Video
    - Composite Video
    - Component
12. **Audio**
    - HDMI™
    - Stereo
    - Coaxial
    - Optical (TOSLink)
    - Analog 5.1
13. **Connectors**
    - 10/100 Ethernet
    - USB 2.0
    - Wireless 802.11g
14. **TV Types**
    - NTSC (480i / 480p)
    - PAL (576i / 576p)
    - HDTV (720p50 / 720p60 / 1080i50 / 1080i60)

** WPA support may require a firmware update

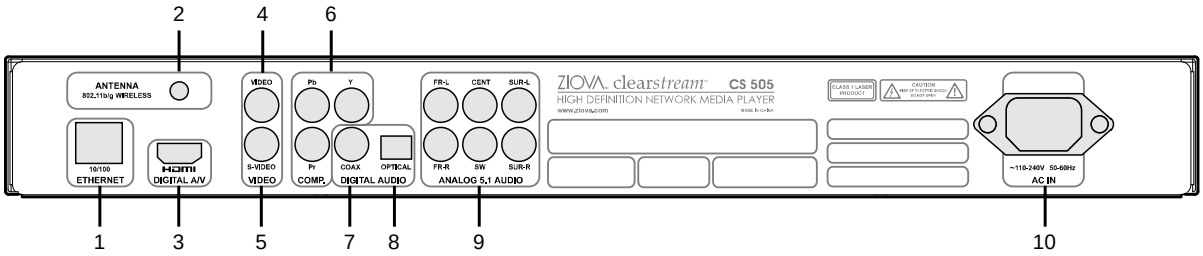
Front Panel (CS505)



1. Power Button / LED
2. Previous Chapter / Item
3. Next Chapter / Item
4. Stop
5. Play / Pause
6. Eject
7. Disc Tray
8. Vacuum Fluorescent Display
9. USB 2.0 Connector

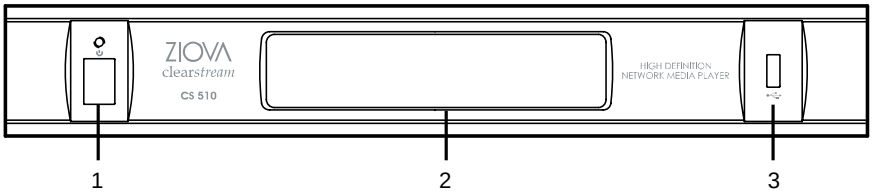
The Power LED is green when the unit is active and red when the unit is in stand-by.

Rear Panel (CS505)



1. Ethernet Network Connection
2. Wireless Antenna Connector
3. HDMI™ Digital A/V Output
4. CVBS Standard Composite Video Output
5. S-VIDEO Output
6. Component Video Output
7. Coaxial Digital Audio Output
8. Optical Digital Audio Output
9. Analog 5.1ch Audio Output
10. IEC Power Input (~110-240V AC 50-60Hz)

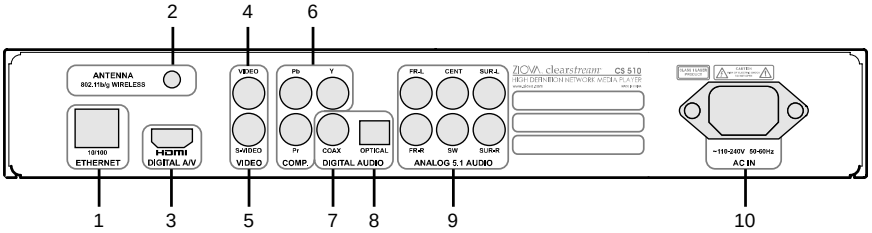
Front Panel (CS510)



1. Power Button / LED
2. Vacuum Fluorescent Display
3. USB 2.0 Port

The Power LED is green when the unit is active and red when the unit is in stand-by.

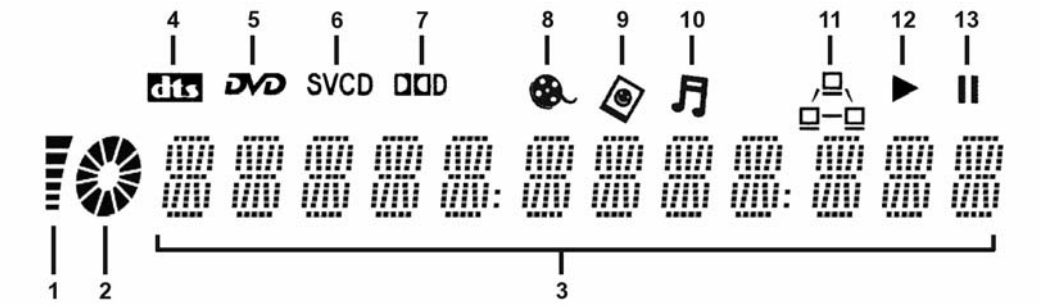
Rear Panel (CS510)



1. Ethernet Network Connection
2. Wireless Antenna Connector
3. HDMI™ Digital A/V Output
4. CVBS Standard Composite Video Output
5. S-VIDEO Output
6. Component Video Output
7. Coaxial Digital Audio Output
8. Optical Digital Audio Output
9. Analog 5.1ch Audio Output
10. IEC Power Input
    (~110-240V AC 50-60Hz)

Front Panel Display

The ClearStream incorporates a Vacuum Fluorescent Display (VFD) that can display 12 characters of both Alpha and Numeric data.
This aids in such things as menu navigation, as well as the ability to display the currently playing file, current playing time etc.



1. (reserved for future use)
2. Disc indicator (CS505 model)
3. 12 Digit Alpha-Numeric Display
4. DTS audio present
5. DVD disc present (CS505 model)
6. SVCD or VCD disc present (CS505 model)
7. Dolby Digital (AC3) audio
8. Video file playing
9. Image file playing
10. Audio file playing
11. Network connection to active network
12. Play indicator
13. Pause indicator

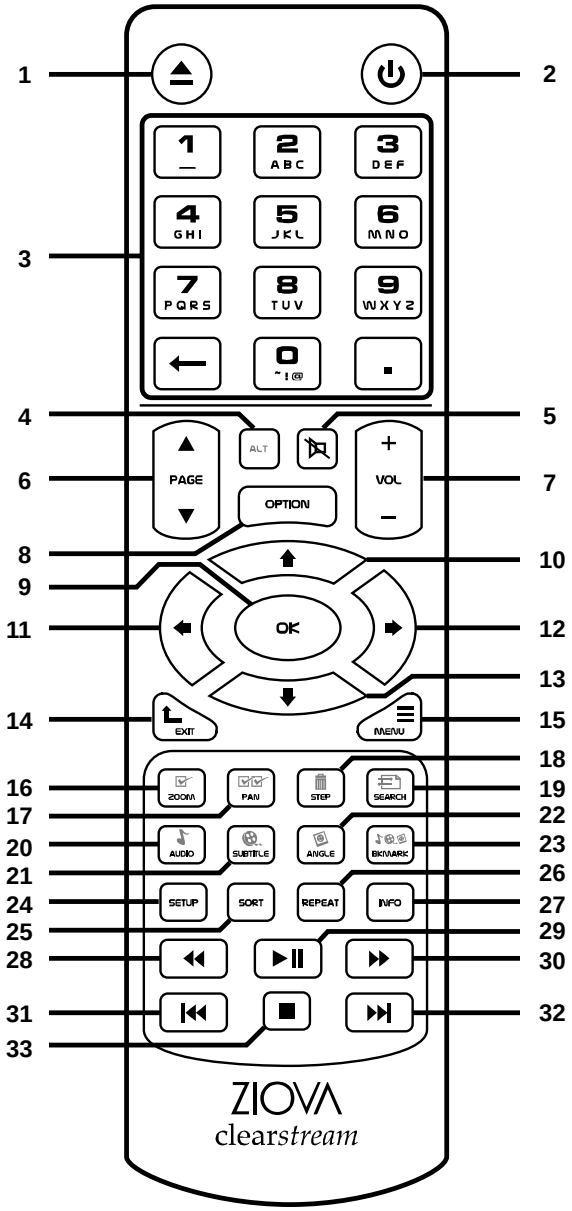
The front panel display will display the item that is currently selected on your display device (such as menu item, file name etc.)

This provides you with the ability to make file selections and to make settings changes without the user needing to have a display device (such as a TV) switched on.

You can select and play music and Internet radio using an external amplifier without having to turn on your screen.

You can also navigate the settings of the player (such as the video settings), without a display screen. This is very useful if you have accidentally set the player to a display mode that your display device does not support.

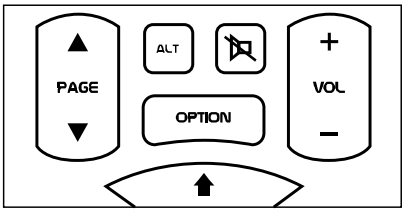
Remote Control



1. Eject Disc Tray (CS505)
2. Standby On / Off
3. Alpha / Numeric Keyboard
4. ALT – Alternate Function
5. Mute
6. Page Up / Down
7. Volume Up / Down
8. Option Button
9. OK – Select Menu
10. Up Arrow
11. Left Arrow
12. Right Arrow
13. Down Arrow
14. Exit current menu / screen
15. Menu Button
16. Zoom / Select
17. Pan / Select All
18. Step (C-skip) / Deselect All
19. Search / Queue
20. Audio / Music
21. Subtitle / Video
22. Angle / Picture
23. Bookmark / All
24. Setup Menu
25. Sort
26. Repeat
27. Information
28. Rewind
29. Play / Pause
30. Forward
31. Chapter Back / Last Item
32. Chapter Forward / Next Item
33. Stop

Remote Control - The Option Button

On your ClearStream remote control is an option button for accessing many of the options that are available while using your ClearStream.



This button can perform different operations depending on what the ClearStream is doing at the time.

Some of the selections that the option button is used for include:

adjust volume

adjust brightness

adjust contrast

adjust color saturation

select DVD angles
(on DVDs with alternate angles)

select subtitles

select audio tracks on supported media (DVD, Nero Digital and AVI files)

set zoom level

adjust the pan when the picture is zoomed

Click the option button to get to the option you want, and then use the arrow keys left / right or up / down to make the changes. Press ‘OK’ when done.
Some of these functions can be accessed directly from the dedicated buttons on the remote control as well.
e.g. Press the “Audio” button to toggle audio streams.

Zooming and Panning

Press the Zoom button or press the option button until you see the Zoom option, then press left or right to adjust the zoom level.
While zoomed in you can also pan the screen around to see the rest of the picture. Press the Pan button or press the option button until you see the Pan option, then the arrow keys can be used to pan in all four directions moving the zoomed-in section around.

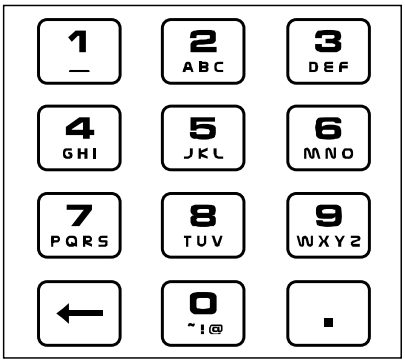
Remote Control – Navigation

Navigate through the ClearStream's menu options and through file selection using the four directional arrow keys.
Press 'OK' to select the currently highlighted item.

Using the letters on the remote for navigating a file list

The numbers on the remote keypad have letters assigned to them also.
These letters can be used for entering text (see next page).
The letters can also be used for a faster navigation method while in a file list.
For example, you can press the number '8' to move to the first file in a list that starts with the letter 'T'.

Remote Control - Entering Text



When using your ClearStream remote control, there may be places in which you need to enter text.

The remote control has an alpha-numeric style keypad so that you can enter text when needed.

Text is entered via the remote control in much the same way as you would enter text using a mobile phone keypad.
Keys need to be pressed multiple times to enter the letter corresponding to that key.
For example, to enter the letter “h”, you would press the “4” button twice.

If you have a place to enter text while using your ClearStream, you would enter it in the following way.

To enter the text “test 5”, you would

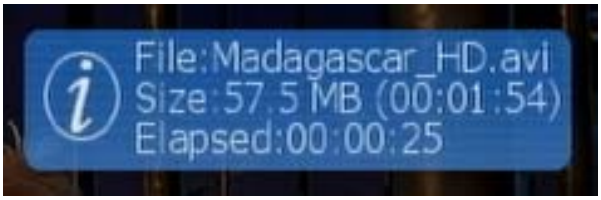
- Press “8” once - “t” is displayed
- Press “3” twice - “e” is displayed
- Press “7” four times - “s” is displayed
- Press “8” once - “t” is displayed
- Press “1” once - a space is inserted
- Press “5” four times - “5” is displayed
- Press “OK” to accept the text

If you make a mistake at any point, you can use the “backspace” key to go back and correct your input.

You can also use the “exit” button to exit from an input screen without accepting the inputted text.

The INFO button

You can bring up a pop up window while playing back video to see information about the file, total time and time elapsed by pressing the ‘INFO’ button on the remote control.



The INFO button will also toggle the information that is displayed on the front panel display on most file types.
For example, pressing the INFO button will toggle between displaying the filename being played, and the time counter.

Connection Guide - Video

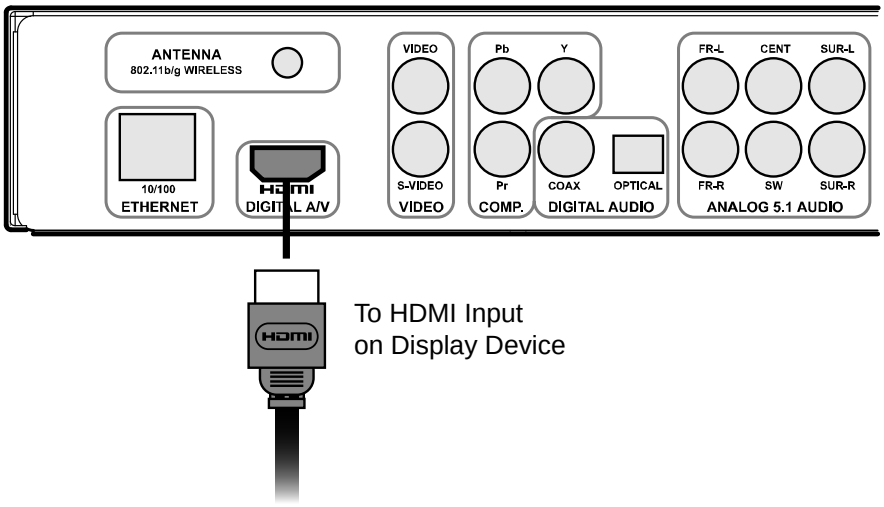
HDMI™

If your display device has a HDMI input, then for the best quality picture use the HDMI interface output on the ClearStream.
The HDMI connector transports the video and audio streams as digital data from the ClearStream to your display device.

The HDMI interface is the only display output that will upscale protected DVD content for high resolution display. (Display device must be HDCP compliant to upscale protected DVD content)

With just one connector both high resolution video and audio can be delivered to your display device.

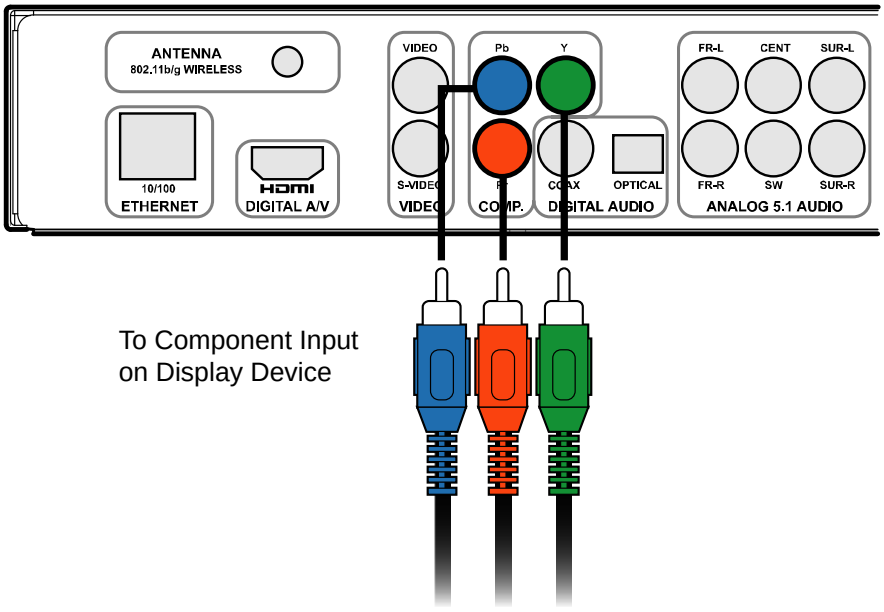
Video modes that the HDMI output can support are dependent on what your screen reports as available.
The player will query the screen to detect supported modes.



COMPONENT

The next best video display output after HDMI is Component Video.
Component Video is an analog video format and can be either Progressive Scan, or Interlaced.
Progressive Scan is the better of the output types, as every line on the display device is drawn one after the other. With Interlaced, every alternate line on the display is drawn on the first screen draw, and every other line is drawn on the next screen draw.
Component Video splits the color and brightness video signals into three separate cables, giving a better picture quality.
If your display device supports Progressive Scan, then choose this as the picture will appear clearer, particularly with moving objects.
Both Progressive Scan and Interlaced Component output use the three plugs on the back of the player, marked as “COMP.”.
Ensure that you match the color coded cables with the color coded connectors on both the back of the player and the inputs to your display device.

Video modes that the component output can support are PAL, NTSC, PAL Progressive Scan, NTSC Progressive Scan, 720p50, 720p60, 1080i50 and 1080i60.
Please ensure that your screen supports the video mode you select.

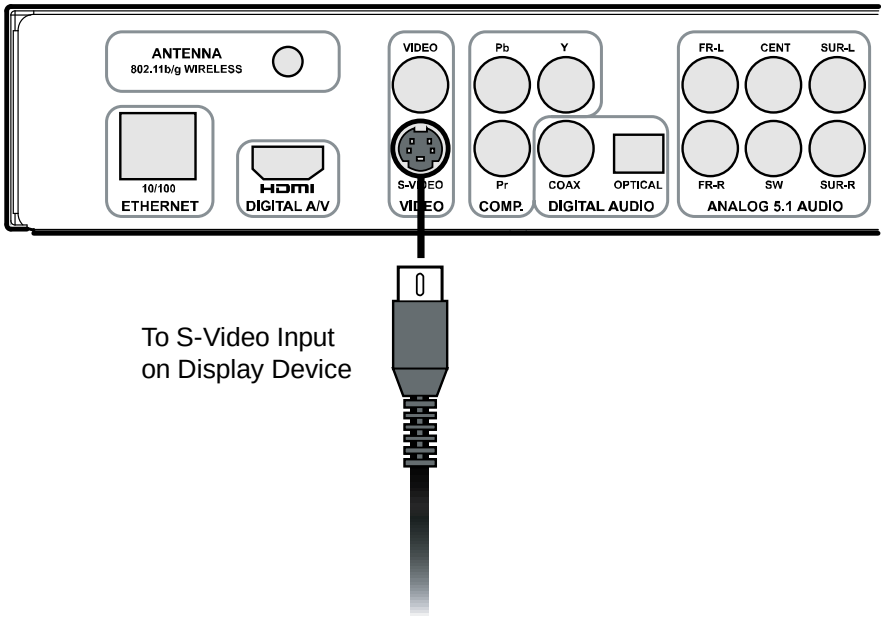


S-VIDEO

S-Video is a video format that works by separating the color and brightness video signals into two parts, this results in less interference than you get with the two combined (as is the case with Composite video).

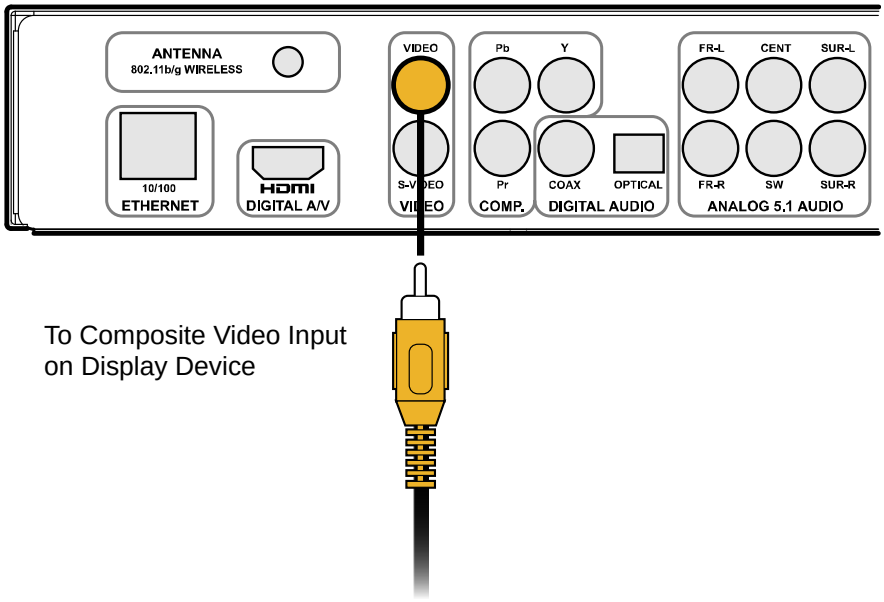
If your display device has only Composite or S-Video inputs, then for the best display results, it is recommended that you use the S-Video input.

S-Video output supports PAL and NTSC video modes only.



COMPOSITE VIDEO

Composite Video is the standard video connector format.
It gets its name from the fact that all the color and brightness video signals are combined and passed through a single cable.
Composite output supports PAL and NTSC video modes only.

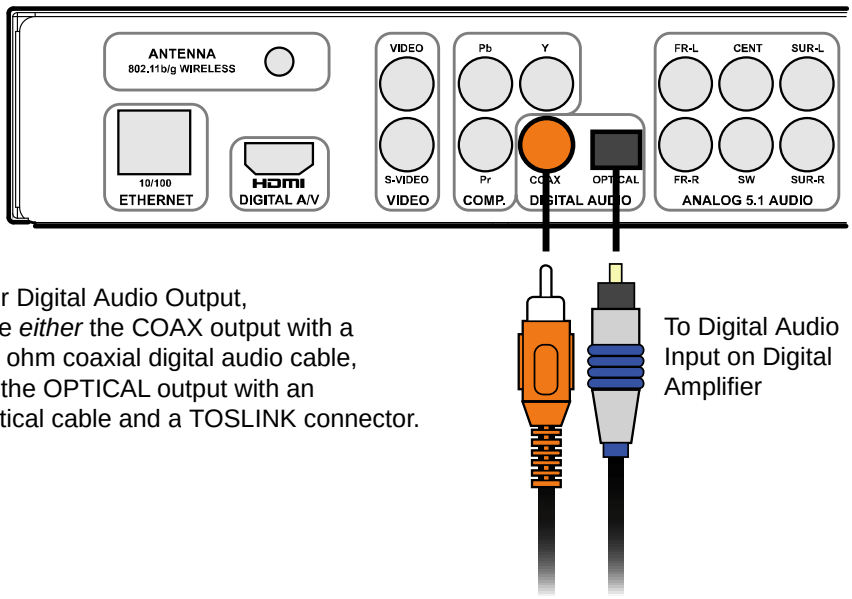


Connection Guide – Audio

DIGITAL AUDIO

The ClearStream supports Digital Audio output via either Coaxial or Optical Digital Audio outputs on the rear of the player.
Digital audio can also be delivered via the HDMI interface.

If you have a Digital Audio Amplifier, supporting either Dolby Digital (AC3) or DTS decoding, then using either of the Digital Audio outputs will provide you with the best quality of sound to your amplifier.
With the Digital Audio outputs, the audio data is sent directly from the ClearStream to your amplifier as a digital data stream, and this is then decoded by your amplifier with no loss of sound quality between the ClearStream and your amplifier.



For Digital Audio Output,
use *either* the COAX output with a
75 ohm coaxial digital audio cable,
or the OPTICAL output with an
optical cable and a TOSLINK connector.

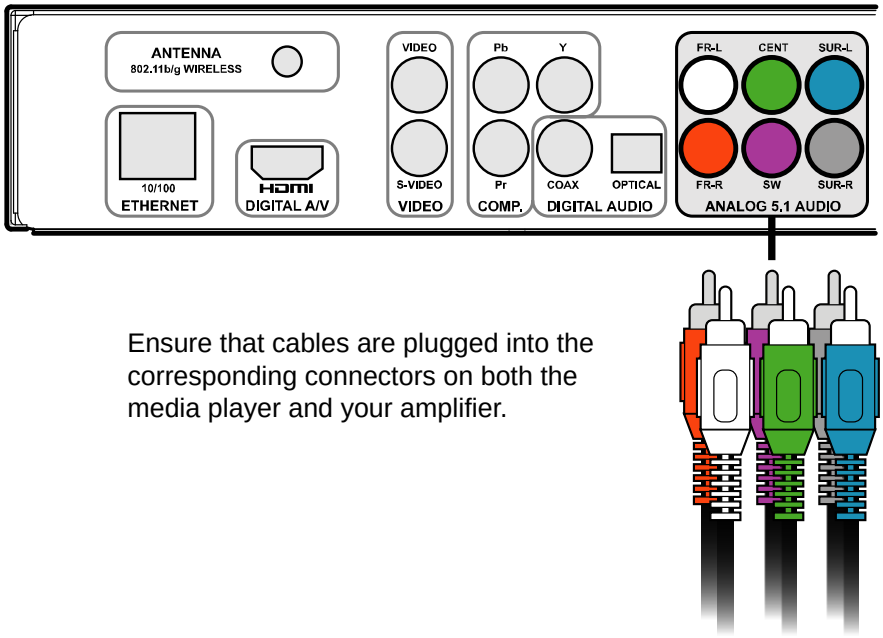
To Digital Audio
Input on Digital
Amplifier

ANALOG 5.1CH AUDIO

The ClearStream provides for 5.1 channel analog audio outputs for analog audio amplifiers that do not have digital audio inputs available.

The ClearStream can decode Dolby Digital (AC3) and DTS audio and output it as 6 discrete audio channels to go to an amplifier that supports 5.1 channel inputs.

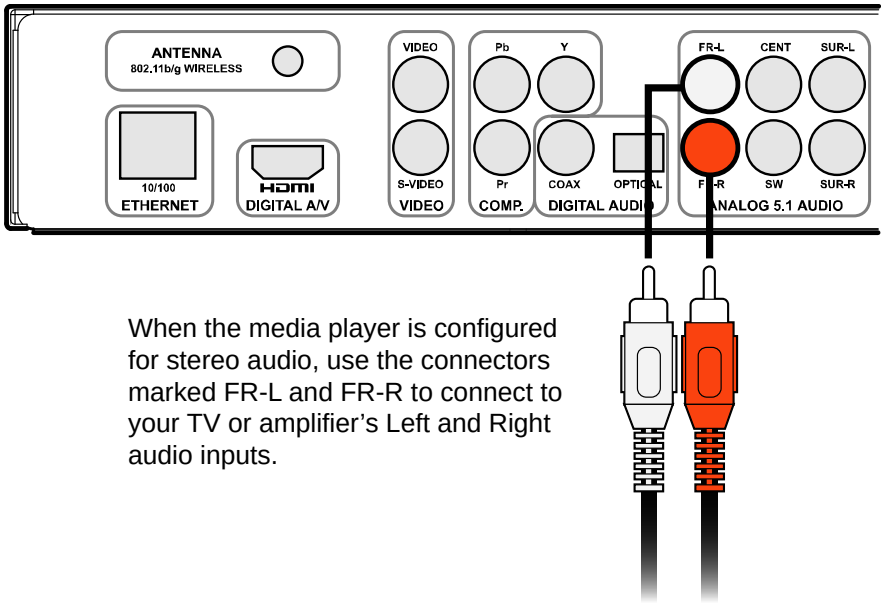
When connecting the cables, ensure that the cables are connected to the same inputs on both the ClearStream and the amplifier.



Ensure that cables are plugged into the corresponding connectors on both the media player and your amplifier.

STEREO – 2CH AUDIO

The ClearStream can down mix digital audio to an analog stereo audio output. This can be fed to a stereo amplifier or your television.

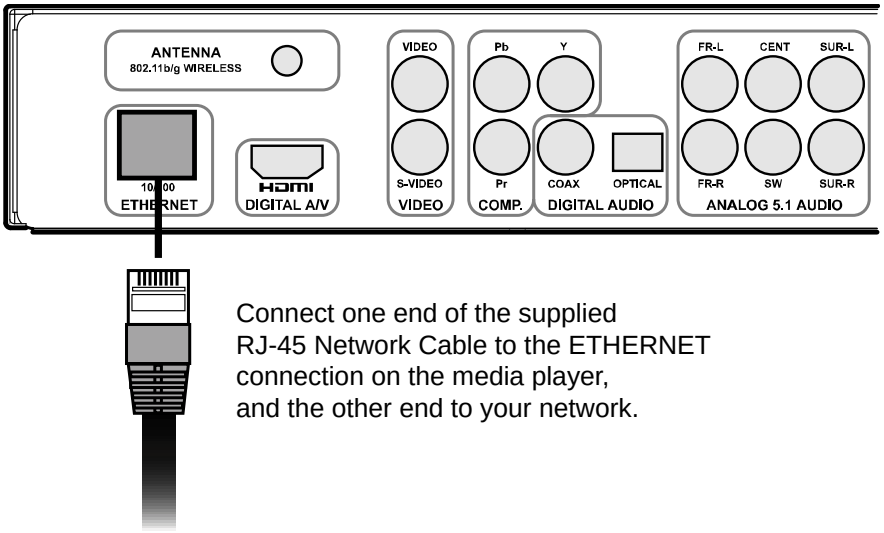


When the media player is configured for stereo audio, use the connectors marked FR-L and FR-R to connect to your TV or amplifier's Left and Right audio inputs.

Connection Guide – Network

The ClearStream provides the ability to connect to your home network via either a wired network connection (RJ-45 Ethernet connector) or a wireless network connection (802.11b or g).

For best network bandwidth, use the Ethernet connector on a 100Mbit network.

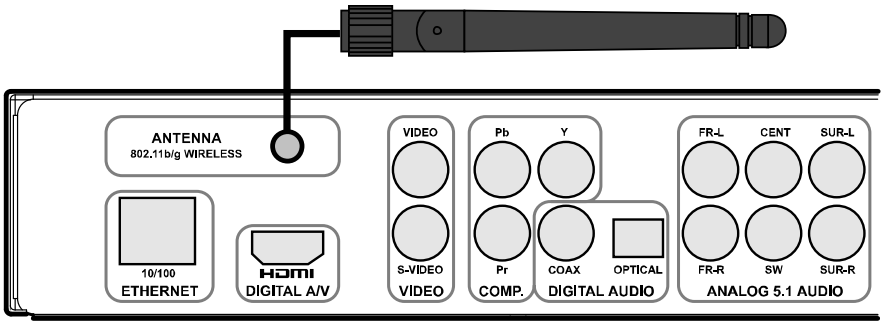


Connect one end of the supplied RJ-45 Network Cable to the ETHERNET connection on the media player, and the other end to your network.

WIRELESS

If using a wireless network connection, the best network bandwidth is achieved over an 802.11g wireless network.

Locate your supplied wireless antenna, and screw it into the antenna connector on the back of the ClearStream making sure it is secure.
Then carefully turn the antenna so that it can be in an upright position.



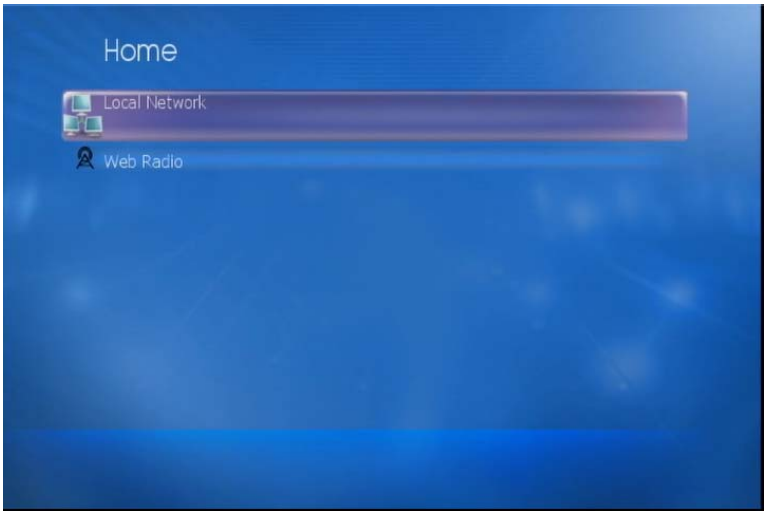
54Mbit/s is the theoretical maximum of the 802.11G wireless networking standard. Real life speeds vary depending on the environment and are typically around 20Mbit/s.
Some high definition media files may require greater bandwidth, and should be played via wired networking.
If wireless networking reception is poor, you may need to reposition your wireless base station to achieve optimum media playback performance.

Setting Up Your ClearStream

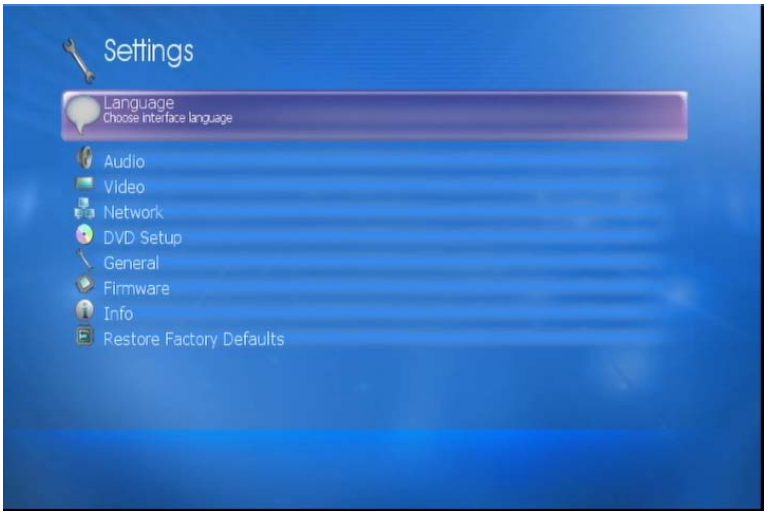
After you have plugged your ClearStream into your display and audio devices, you will need to make sure that the settings are configured correctly to ensure that you get the best possible video and audio output.

Ensure that you have your display device switched on, and then turn your ClearStream High Definition Network Player on.

You will be presented with the following screen.
The initial start up screen changes depending on available media sources.



Press “SETUP” or “MENU” on the remote. You will then be presented with the Settings screen.



The “SETTINGS” menu allows you to set up all of the settings on the ClearStream.

Language Setting

The first option in the settings menu is “Language”.
This allows you to choose the language that you want the ClearStream to display in.
Choose “Language”, and then press “ok” on the remote control.

The currently selected language choice is shown with a green tick.
Using the arrow keys on the remote control, move the highlight bar down to select the language of your choice, then press ‘ok’ on the remote control.

After you have made your choice, move the highlight bar down to “Apply Settings” and press “ok” on the remote control.
This will save your settings to the player and ask you to restart your player.

If you wish to discard your changes, or simply exit this menu, just press “EXIT” on the remote control, and your changes will be discarded.
You will then be returned to the “SETTINGS” page.

Audio Settings

The Audio settings page allows you to configure how you want the ClearStream to treat audio streams on the player.

From the “SETTINGS” page, select “AUDIO” and press “OK” on the remote control.

You can change each of the settings by highlighting an option using the arrow keys on the remote control, and pressing the “OK” button to toggle the selections.

Below are some examples of audio output settings.

Set the Output to 5.1 Surround and the Spdif output to “Encoded Digital” to pass the audio to an external digital audio amplifier as encoded digital data via one of the digital audio outputs.

Set the Output to 5.1 Surround and the Spdif output to “Analog / DPCM” to use the Analog audio outputs on the back of the ClearStream, or to send the audio as a PCM stream from one of the digital audio outputs.

The ClearStream can also down mix the audio to stereo. Select Output, and press “ok” to toggle the output setting to “Stereo (Downmixed)”
This screen shows the ClearStream set to stereo output on the analog audio output.

To disable the players volume control and only control the volume via your other AV equipment, highlight Volume Controller and set to off.

If you wish to discard your changes, or simply exit this menu, just press “exit” on the remote control.
If you have made any changes, you will be prompted to confirm if you wish to discard your changes.

When you have made your selections, highlight “Apply Settings” and press “OK” on the remote control.

You will be returned to the settings menu.

Set the Volume control to OFF only if you are going to use the volume controls only on your amplifier or display device.

Setting the Volume Controller to On means that the ClearStream volume controls can be used to reduce the volume of the signal output from the ClearStream to your amplifier or display device.

Please note that reducing the volume of the signal on the player and increasing the volume on your amplifier increases the stress on your amplifier.

Video Settings

The Video settings page allows you to choose what video mode you wish the ClearStream player to output in.
Please be aware, that if you select resolutions higher than standard DVD settings, the player will not be able to upscale the output of commercial copy protected DVDs on the analog video outputs.
It will only be able to do upscaling of commercial DVDs via the HDMI port to a HDCP compliant device. This is due to copy protection requirements.
Upscaling of all other video types can be done on both the analog and HDMI video outputs.
To modify video settings, choose ‘Settings’ from the main menu, then select ‘Video’.

Video Output Resolution
When using analog outputs, you can select the output resolution for the player in the Video Settings page, by highlighting the ‘TV Standard’ option at the top of the menu and pressing the ‘ok’ button to toggle through the video modes.

The available video modes that the ClearStream supports are…

Mode Setting	Output Resolution	Frames per Second
PAL	720x576	50 interlaced
NTSC	720x480	60 interlaced
NTSC Progressive	720x480	60 progressive scan
PAL Progressive	720x576	50 progressive scan
720p50	1280x720	50 progressive scan
720p60	1280x720	60 progressive scan
1080i50	1920x1080	50 interlaced
1080i60	1920x1080	60 interlaced

Please ensure that your TV supports the mode that you select.

If you cannot see a picture on your screen due to having selected a mode that your screen does not support, you can still navigate to this menu using the display on the front of the player.

Video Settings – Continued

You can choose the TV screen setting type for correct aspect ratio playback of video files.

Set TV Type to Wide Screen (16:9) if you have a widescreen monitor.
This will ensure that 16x9 file types fill your screen, and 4x3 files are pillar boxed.

Set TV Type to Standard (4:3) if you have a standard shaped monitor.
This will ensure that 4x3 files fill your screen, and 16x9 files are letterboxed.

The aspect ratio can be set for widescreen (16x9) or standard (4x3) TV types.

HDMI Mode

If you are using the HDMI output on the ClearStream, you can either let the player auto detect the HDMI output resolution, or manually set it.

To manually set the mode highlight the 'HDMI Mode' option and press ok until you get the resolution you want.

You can only change this option is only available if you are using the HDMI output port.

⚠ When using the HDMI output port, the analog video outputs are disabled.

Saving Your Settings

When you have finished making your selections, highlight “Apply Settings” and press “OK” on the remote control.

The ClearStream will pop up a window asking you to confirm that you wish to accept the changes.
The player has a 10 second time out on the confirmation window, so if your display device does not support the video mode that you have selected and you see a blank or corrupted screen, you can wait for this timer to expire and the player will revert back to the previous video mode.

Selecting “Yes” at the confirmation window will save the setting, and return you to the “SETTINGS” page.

Discarding Your Settings
If at any stage during this process you wish to discard your changes press the ‘exit’ button on the remote control.
The player will ask you to confirm that you wish to discard your changes and take you back to the previous screen.

Network Setup

To access files or internet based media over your network, you will need to connect your ClearStream to a network and configure it.

You can choose from the following three network modes…

Wired	10/100 Mbit/s Ethernet connection
Wireless*	802.11b/g Wireless connection
None	No network connection

**To use a wireless network, you will need a wireless access point on your network.*

The player supports the automatic acquisition of IP addresses from DHCP server devices to make setting up your player easy.

If you leave the network settings to “AUTO”, the player will attempt to acquire the network settings from a DHCP server within your local network.

A DHCP server is a server or device that is designed to make TCP/IP network configuration easy. Most Broadband Internet routers act as DHCP servers on a local network. Consult your routers manual if you are unsure if it supports this function, and for instructions on how to set it up.

If you wish, you can also enter the IP address manually.

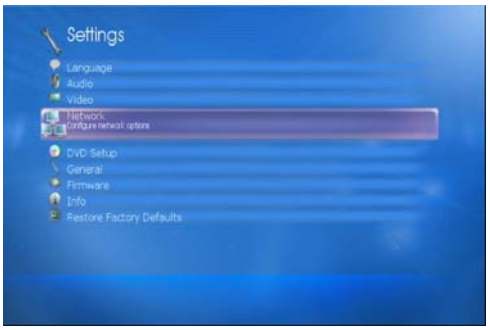
To successfully configure your wireless network you will need to know your network SSID and if applicable your security type and passwords. If you are unsure of these please consult your routers documentation.

WEP (Wired Equivalent Privacy) and WPA (WiFi Protected Access) security use keys at both the access point, and the device connecting to the access point to provide a means of data encryption between the wireless network devices.

The ClearStream can use either 64bit or 128bit WEP protection or WPA protection.

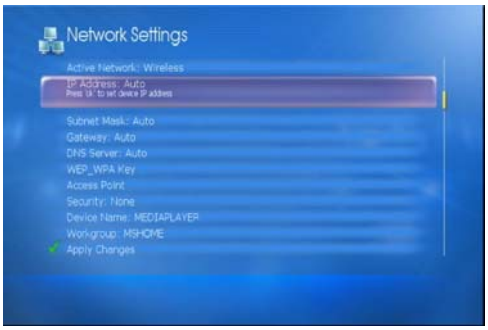
WPA support may require a firmware update to be activated.

Configuring your Network Settings



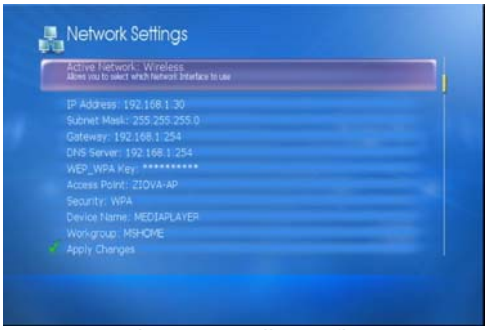
1. From the “SETTINGS” page, choose “Network” then press “ok” on the remote control.

2. Press “OK” to cycle through the Active Network options and select the one you want. The settings page will change with each option.



3. The IP Address is set to AUTO by default. In AUTO mode the player will try and set its IP address by a DHCP server. To manually configure your settings highlight the option and press “OK”.

5. A pop up dialogue box will appear. Using the user input keys on your remote control, enter your desired IP address and press “OK” – The subnet mask will be filled in automatically, you can manually set it if you wish.



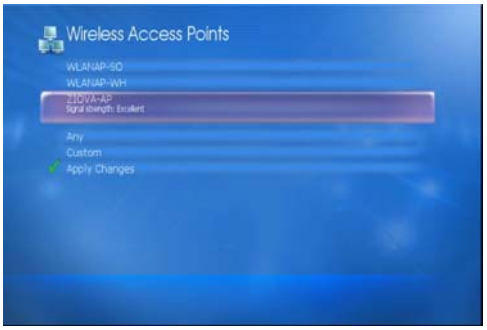
6. You can then manually configure your networks Gateway and DNS Server address’ in the same way as step 5 & 6.

If you are configuring Wireless, additional settings such as your wireless access point and wireless security settings must be configured, continue to Wireless Network Setup. If you are not configuring Wireless please go to Windows Networking (SMB).

Wireless Network Setup

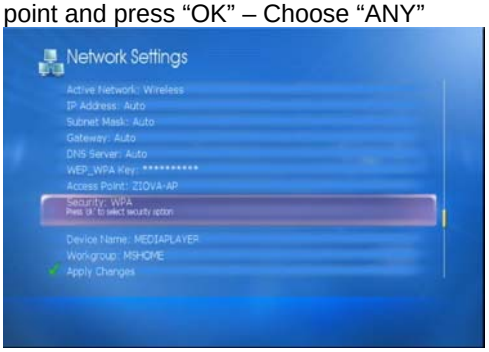
Below is how to set the WEP key and access point in the wireless setup…

1. If your wireless access point uses a security key click “OK” on “WEP_WPA Key” and using the user input keys enter your WEP/WPA key.



2. Highlight “Access Point” and click OK. The player will scan the area for nearby access points and show the signal strength. Highlight your access point and press “OK” – Choose “ANY”

3. To manually enter your networks SSID name highlight “Custom” and press “OK”. Using the user input keys enter your SSID (SSID names are case sensitive) and press OK.



4. To use wireless security you player needs to know what type your network it using. Highlight “security” and press “OK” to choose your security type.

Windows Network (SMB) Setup

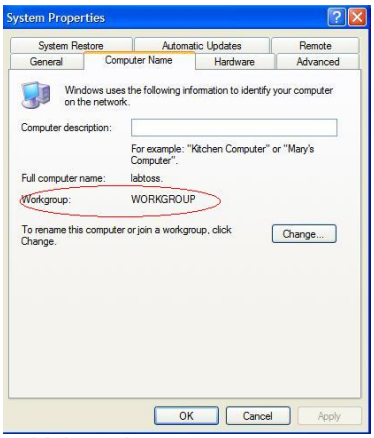
Before you can browse a SMB network, you need to configure your device/player and workgroup names.

Your workgroup name needs to be the same as is set on your PC’s in your local network.

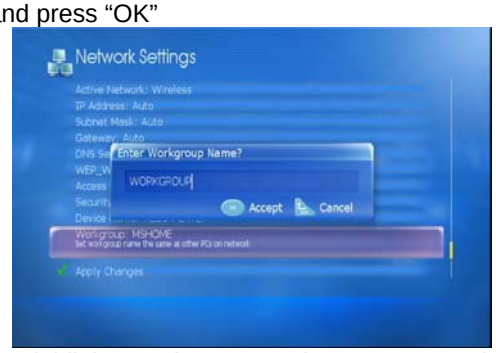
Your device name must be unique on the network, the device name is an ID for your player on the network. Do not set this the same as your PC’s computer name. If you have no reason to change it then it is best left as the default “MEDIAPLAYER”

To set your device and workgroup names:

1. Highlight “Device Name” and press “OK”. Using the user input keys enter a name for your ClearStream that is unique on the network and press “OK”



2. Check which workgroup your computer is on. In Windows XP open the system properties from the control panel and click on the Computer Name tab.



3. Highlight “Workgroup” and press “OK”. Using the user input keys, enter the workgroup and prsss “OK”

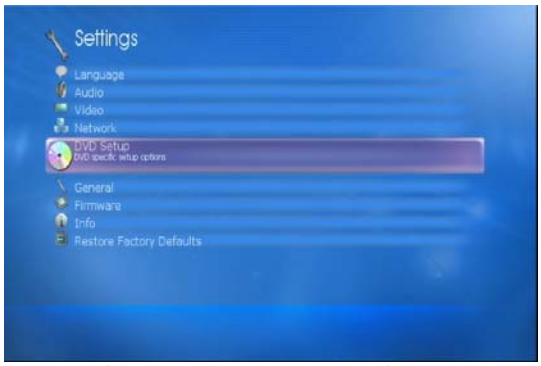
4. Select “Apply Settings” and press “Yes” to save your network settings and reboot your device.

Your player is now configured for network access, and may access files that are shared on your local network and access internet content.

⚠ Please note that the ClearStream uses simple file sharing mode for SMB (Windows style) file shares.
On Windows 2000, XP etc, you will need to ensure that the “Guest” user account is active, and that the “Guest” user or “Everyone” has access to both the shares, files and folders that you wish to access on your computer.

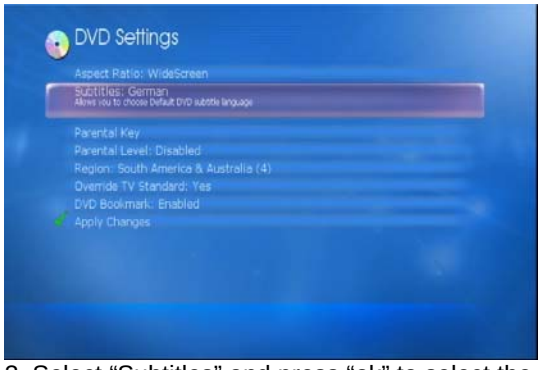
DVD Setup Options

In the “Settings” page, you can also set options for how the player will treat DVDs that are inserted into the player (CS505), or DVD ISOs played from the network. These settings are to select such things as the default aspect ratio, subtitle format etc.

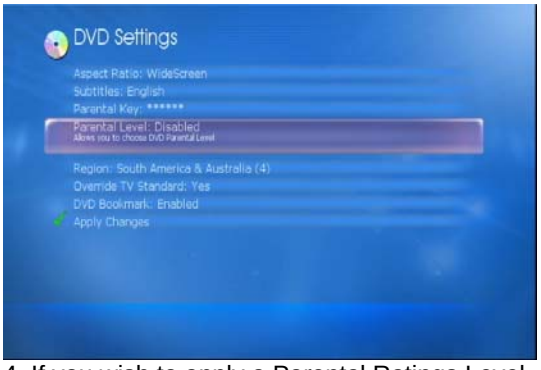


1. From the “SETTINGS” page, select “DVD Setup” and press “ok”

2. Choose “Aspect Ratio”, press “ok” to select the aspect ratio you desire. Options are “Widescreen”, “Pan and Scan” and “Letter box”



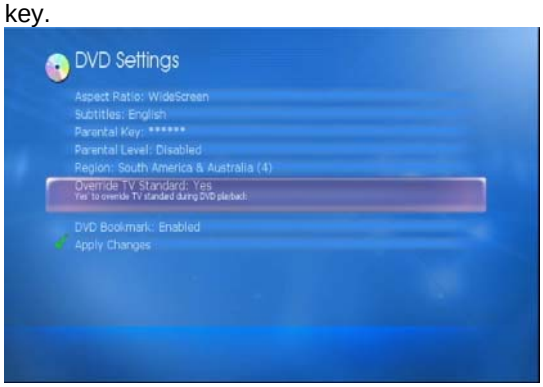
3. Select “Subtitles” and press “ok” to select the default subtitle language to be displayed when playing a DVD.



4. If you wish to apply a Parental Ratings Level Lock on what content can be played on the player, select “Parental Level” and press “ok” to select the highest content ratings level that can be played without using the Parental Key.

5. If you set the “Parental Level” to a setting other than “Off”, and you put a DVD disc in with a higher rating than that specified, you will be prompted to type in a key to override the level selection.
To set this key, highlight “Parental Key” and press “ok”.
You will then have the ability to enter the override key.

6. The “Region” option is to display what region DVD discs your player can play.
This is for your information only and cannot be changed.



7. If you would like Aspect ratio in the DVD settings to override the TV type setting in the Video settings then you can set this to “YES”

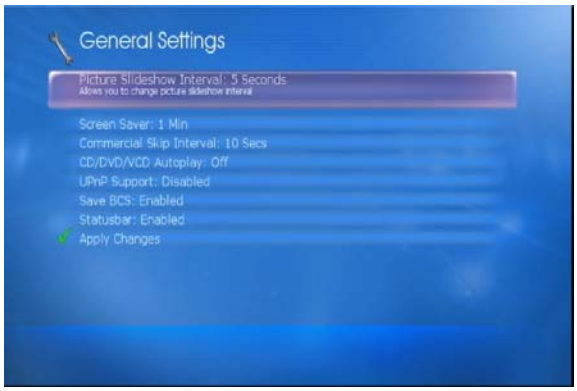
8. When you have made all of your selections, arrow down to “Apply Settings” and press “ok” to save them and exit.

If you press “exit” on the remote control at any time in this screen, you will exit this setup screen.
If you have made any changes, you will be prompted to confirm that you wish to discard the changes before exiting.

General Settings

Options not covered by the previous settings pages are accessible from the “General” settings page.

From the “SETTINGS” page, select “General” and press “ok” on the remote.



Available options are:

- **Picture Slideshow Interval**
  Use to set the amount of time you wish for pictures to be displayed while doing a slideshow.
- **Screen Saver**
  The Screen Saver option allows you to select the timeout interval for when the screen saver will activate.
  Set to “Off” to disable the screen saver, or select a time interval for it to activate at. (The options are Off, 1, 2, 3, 4, 5, 10, 15 or 20 minutes)
  The screen saver will not activate while video is being played, but will activate if the video playback is paused for the amount of time selected here.
  If the screen saver is active, you can press any key on the remote or front panel to deactivate it.
- **Commercial Skip Interval**
  Use this option to select the number of seconds to jump ahead when the STEP button (or right arrow button) is pressed while watching video content.
- **CD/DVD/VCD Autoplay** (disc based content on CS505 only)
  To choose to have the player Automatically play these discs when they are inserted, set this option to “On”
- **UPnP Support**
  Use this option to disable or enable UPnP support on your player. Default is “Disabled”
- **Save BCS**
  To not have the player save your brightness, contrast and saturation settings set this option to “Disabled” – Default is enabled which means the player will remember your settings
- **Statusbar**
  Allows you to set whether pop up messages appear on the screen while using your player. You can set this to “Enabled” or “Disabled”

If you press “exit” on the remote control at any time in this screen, you will exit this setup screen.
If you have made any changes, you will be prompted to confirm that you wish to discard the changes before exiting.

Additional Setup Items

Information Screen
You can bring up information regarding your player by choosing ‘Info’ from the Settings screen.
This lists information like the current firmware revision, current active network, IP address of the player etc.

Restore Factory Default Settings
In the Settings page you can choose to restore the factory default settings for the setup options.

1. Go to ‘Settings’
2. Scroll down to ‘Restore Factory Defaults’
3. Press ‘ok’
4. Choose ‘yes’ to confirm.

Please note that you can also perform the above steps using just the front panel display if your TV settings are incorrect and you cannot see the screen.

Firmware Updates

The ClearStream has the ability to upgrade the firmware.

To update the firmware open the “Firmware” page in the “SETTINGS” menu.

Available firmware upgrade methods are via Disc (CS505), USB or Web.

When upgrading from the web please make sure you have a stable internet connection.

If upgrading via disc or USB please consult the instructions on how to create the upgrade media.

You can press “exit” on the remote if you wish to exit this page without performing any functions.

Important Firmware Upgrade Notes

- It is very important to read and correctly follow all instructions when upgrading the firmware on your player. Failure to follow the instructions could render your player unusable. Please ensure you check and follow the instructions and any on screen prompts when doing this.
- Do not under any circumstances disconnect power from the player during a firmware upgrade. To do so will cause the player to no longer function.
- Always wait for the player to fully complete the firmware upgrade before restarting the player.
- If you are using the HDMI video output, the screen may go blank during the update.
- If in any doubt about this process, you can submit a support ticket at the Ziova Online Helpdesk: www.ziova.com/helpdesk

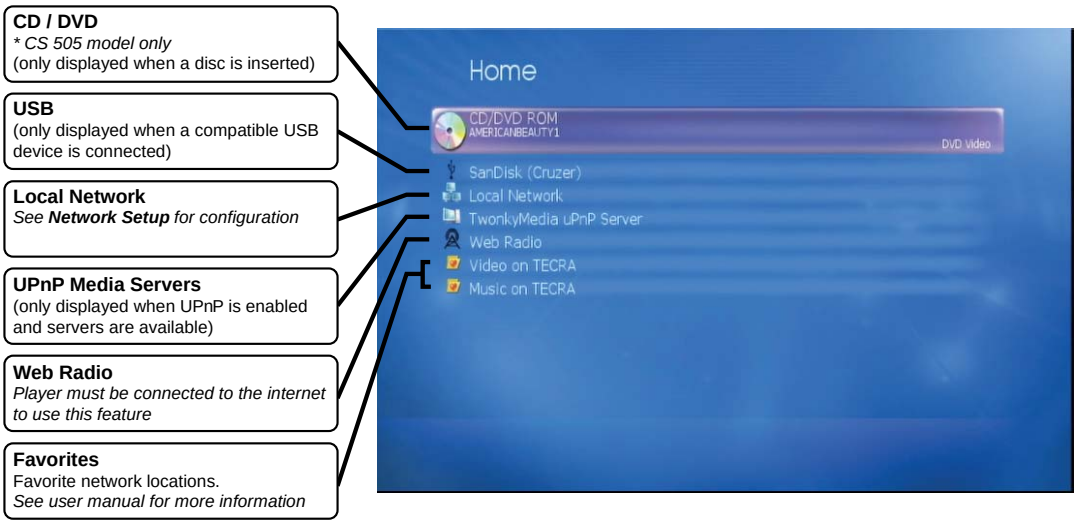
For further details on firmware upgrades, see Appendix A.

Using Your ClearStream Player

Selecting a Source

Turning on the player will present you with the main screen from which you can choose your media source. The main screen will show different options according to which sources are available at the time.

The following diagram displays the available media options.



From the main screen you may choose the source you wish to play media from, CD/DVD, USB, Local Network, uPnP media servers or Web Radio. Use the arrow keys on your remote control to select the type of source you wish to browse and press “OK”

Behavior of some sources will change depending on the media present, particularly the CD/DVD. If a DVD-Video is present then pressing “OK” will launch DVD playback, if an Audio CD is present it will load the Track list and you will then need to select which track to start and data discs will display the files for you to play.

While navigating sources only supported file type will be displayed, you can choose which types of files are display, see Navigating Media Sources for more information.

Navigating Media Sources

After selecting your source you can then navigate through the file structure of the selected source to find what file you wish to play.

Music on TECRA
/Avril Lavigne/Let Go
Order: Type
Avril Lavigne - 01 - Losing Grip.mp3
Avril Lavigne - 02 - Complicated.mp3
Album: Let Go
Artist: Avril Lavigne
Size: 3.7 MB
Avril Lavigne - 03 - Sk8ter Boi.mp3
Avril Lavigne - 04 - I'm With You.mp3
Avril Lavigne - 05 - Mobile.mp3
Avril Lavigne - 06 - Unwanted.mp3
Avril Lavigne - 07 - Tomorrow.mp3
Avril Lavigne - 08 - Anything But Ordinary.mp3
Avril Lavigne - 09 - Things I'll Never Say.mp3
Avril Lavigne - 10 - My World.mp3
18 items

You can press “EXIT” on the remote control at any time to take you back one layer/folder at a time, or press “MENU” to take you back to the start screen.

An icon will be displayed on the left hand edge of the screen to indicate the type of file being displayed. The following types will be displayed

Music

Video

Picture

Playlist

For long lists of files you can use the “PAGE UP” & “PAGE DOWN” to move up and down one page at a time. To jump to the bottom of the list hold down the “RIGHT” button and to jump to the top of the list hold down the “LEFT” button.

If you know the name of the file you are looking for you can, using the user input keys, enter the starting letters of the file. For example to jump to the file “WALKING.AVI” you would press “9” and then “2”. See the remote section for more information.

Filtering File Types

At any time while navigating your files you can apply a filter to only display specific file types. To apply a filter to only display video files press the “SUBTITLE/VIDEO” button on the remote control. When a filter is applied an icon in the top right of the

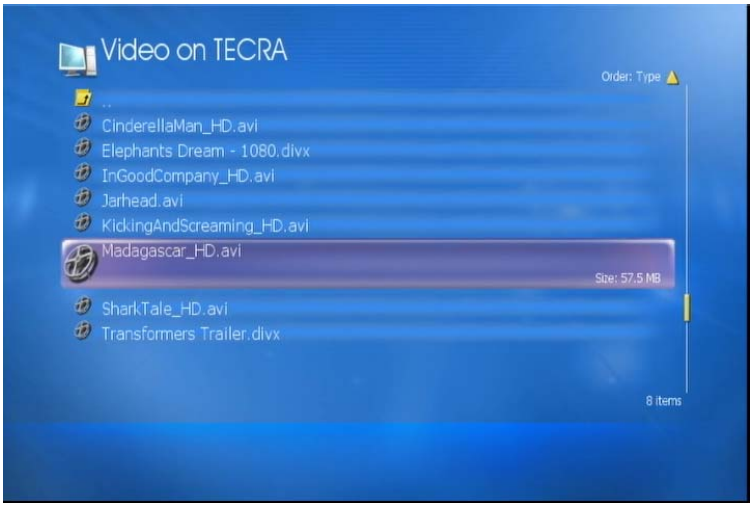
screen will appear showing the current filter. To disable a filter press the “BOOKMARK/ALL” button on the remote control.

Your player will hold the filter until you change media sources, change shares within your network or power off your player.

Playlist files will be displayed in all filter types.

Playing a File

Once you have found the file you wish to play, you can highlight it using the “UP” & “DOWN” arrows and Press “OK”



The playback behaviour will vary depending on the file type being played back.

See the remote control section for playback options.

Once you have begun playback the player will continue to play subsequent files in the folder until it reaches the last file in the folder.

ACTIVE PLAYLISTS

The ClearStream player uses an active playlist system, which manages the files that are scheduled to be played back. You can modify this playlist to play files of all types in the order that you wish.

When you start playback of a file, the player will add the highlighted file and all subsequent files in the folder to the playlist automatically.

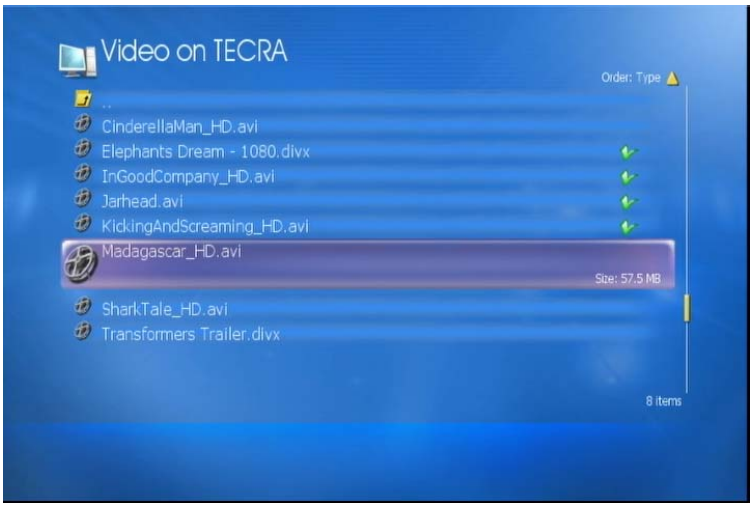
You can create a custom playlist of the files you wish to play and you can, at anytime, delete items, add items, re-order the playback order and sort the list.

You can access the active playlist while navigating your media sources at any time by pressing the “RIGHT” button and you can exit the playlist by pressing the “LEFT” or “EXIT” button. If you do not have any files in your active playlist you cannot view the playlist.

Selecting Items

While navigating your media source you can add items by selecting them and enqueuing them to the playlist.

To select a file you highlight the file you wish to select and press the “ZOOM/SELECT” button. A green tick will appear on the right hand side to show that the file is selected. Press the “ZOOM/SELECT” button on the selected file again to deselect the file.



If you press the “ZOOM/SELECT” button a second time it will select the next file in the list. You can continue to press the “ZOOM/SELECT” button to increment and select multiple files in a row.

The select incrementing function remembers which direction you last moved the cursor and will move in that direction. For example if you were moving down a list and pressed “ZOOM/SELECT” 5 times then it would select the highlighted file and

the 4 files below it. If you were moving up the list and hit the “ZOOM/SELECT” button 9 times it would select the highlighted file and the 8 files above it.

If you hold the “ZOOM/SELECT” button it will move along the list selecting the files.

To select all files in a folder press the “PAN/SELECT ALL” button to unselect all files hold the “PAN/SELECT ALL” button.

Adding Items

With selected items you can either add them and continue navigating or add and view the playlist.

With the files you wish to add selected press the “SEARCH/ENQUEUE” to add them to the playlist. If you wish to add and then view the playlist you can hold the “SEARCH/ENQUEUE” button.

Deleting Items

When viewing the active playlist you can remove items by selecting them and pressing the “STEP/TRASH” button. To remove a single file you can just highlight it and press the “STEP/TRASH” button.

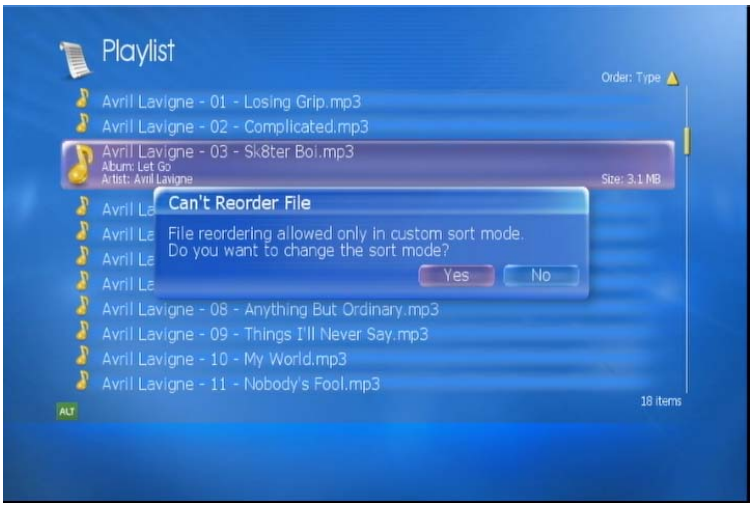
When all files have been removed from the active playlist the playlist editor will exit and take you back to file navigation.

Reordering items

You can reorder the order in which your files playback.

To change the order highlight the file you wish to move and press “ALT” button, using the “UP” and “DOWN” button move the file to the desired location and press “OK”

If you have already applied a sort mode (see below) and you try and reorder your list, you will get a message to tell you that File reordering is only allowed in Custom sort mode and whether you want to change the sort mode.


Playlist
Order: Type
Avril Lavigne - 01 - Losing Grip.mp3
Avril Lavigne - 02 - Complicated.mp3
Avril Lavigne - 03 - Sk8ter Boi.mp3
Album: Let Go
Artist: Avril Lavigne
Size: 3.1 MB
Can't Reorder File
File reordering allowed only in custom sort mode.
Do you want to change the sort mode?
Yes
No
Avril Lavigne - 08 - Anything But Ordinary.mp3
Avril Lavigne - 09 - Things I'll Never Say.mp3
Avril Lavigne - 10 - My World.mp3
Avril Lavigne - 11 - Nobody's Fool.mp3
18 items
ALT

Sorting your playlist

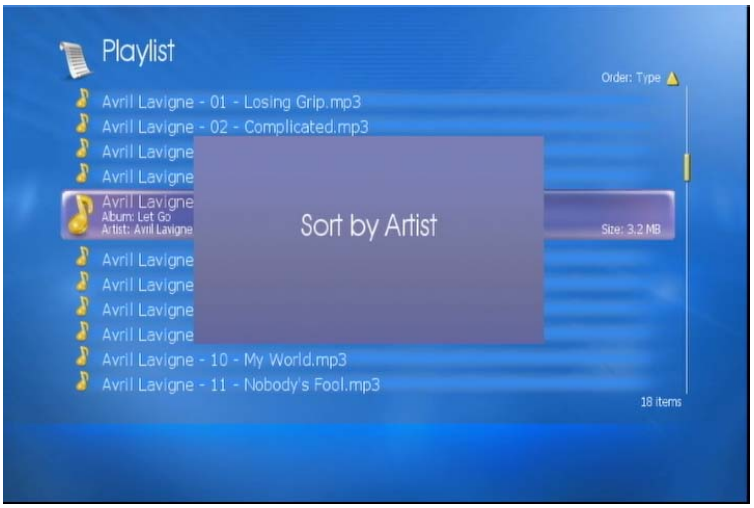
You can sort both the active playlist and the filelist while navigation your media source.

The sort modes available to you are dependent upon the files available in the list. Some of the available sort modes are by:

Type, Date, Artist, Track Number, Album, Genre, Year, Name, Title, Size, Source

To apply a sort to your list hold down the “SORT” button and a pop up box will appear that scrolls through the available sort options. Continue to hold it until the sorting option you want appears and then release the “SORT” button. If you have a large list of files it could take quite a while for the player to resort the displayed list.

Sorting your playlist - Continued



Shuffle can only be used on the active playlist and is in the sort options.

If you have custom sorted your playlist by reordering the files and you try and sort your list, you will get a message to tell you that changing the sort mode will reset your custom order and confirms whether you want to change the sort mode.

Playlist
Order: Custom
Avril Lavigne - 01 - Losing Grip.mp3
Album: Let Go
Artist: Avril Lavigne
Size: 3.6 MB
Avril Lavigne - 02 - Complicated.mp3
Sort Mode Change
Changing the sort mode will loose the playlist file order.
Are you sure you want to change the sort mode?
Yes
No
Avril Lavigne - 08 - Anything But Ordinary.mp3
Avril Lavigne - 09 - Things I'll Never Say.mp3
Avril Lavigne - 10 - My World.mp3
Avril Lavigne - 11 - Nobody's Fool.mp3
18 items

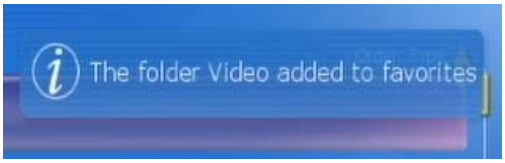
SAVING FAVORITES

Your ClearStream player has a favourite location feature to enable you to bookmark commonly accessed locations on your network to save you having to navigate through your network every time you want to play a file.

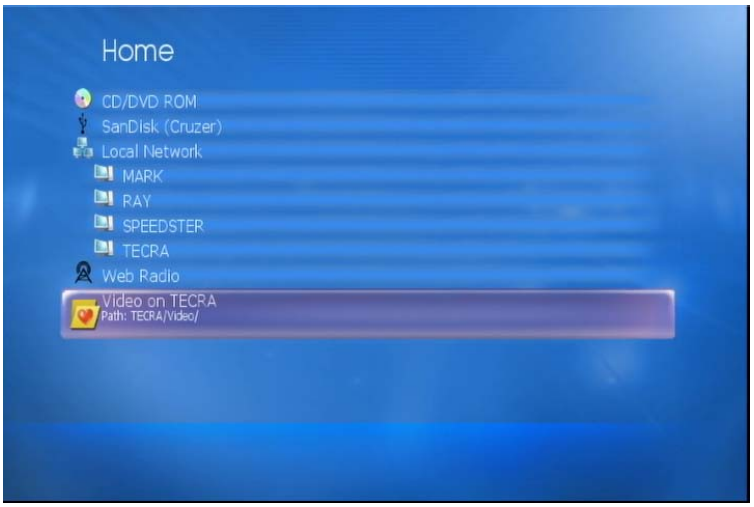
Your saved favorites appear on the main menu for quick access. If you have more than 5 favorites saved they are grouped into a favourite folder to save space.

Favorites can only be saved for local network locations, they are not compatible with USB devices, CD/DVD or uPnP media servers.

To save a favorite navigate into the folder you wish to save and with the '..' item at the top of the folder selected press "ALT" and then "BKMARK", you will get a pop up saying the folder has been added to favorites. You can also just highlight the folder and add it to favorites for all folders other than the root share.



To access your favorites you highlight your favorite at the main menu and press "OK". Note that in order for the ClearStream to access the favorite folder the network device must be on and the location must be available.



Music

When playing back music the player displays the information in the ‘Now Playing’ bar at the bottom of the screen.

The ‘Now Playing’ bar has the playback time, a progress bar and a file information bar, which depending on the information available, will cycle through various information such as song title, artist, album, genre, etc. If no information is available it will just show the file name.

You can start music playing and continue to have it playing while navigating through the folders to find a different song.

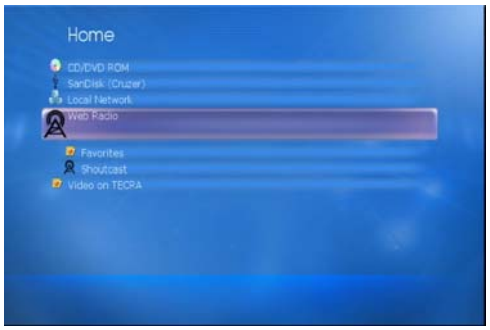
When viewing the active playlist an orange ‘PLAY’ symbol is displayed on the currently playing file.

You can press the stop button to stop music playback from any menu screen.

If you have an active internet connection to your ClearStream and you play an Audio CD, the player will attempt to download and fill out the track names from the FreeDB servers. If the disc is listed, the track names will be displayed in place of the track numbers.

Using SHOUTcast

If you have your player connected to a working Internet connection the ClearStream has the ability to play SHOUTcast stations directly from the Internet.



1. Press “OK” on the Webradio item from the main menu. You can then choose “Favorites” or “Shoutcast”. Choose “Shoutcast”

2. You can then choose from Top 40 stations, a Random selection, or browse by Genre; alternatively you can choose to “Search by Keyword”, if there is a station that you know of that you want to quickly locate.

3. When searching by a keyword, use the user input keys to enter what you want to search for.

4. When you have made a selection (e.g. Top 40), choose a station and press “OK” to start playing.

5. To save the station to favorites, highlight the station and press “ALT” then “BKMARK”. You will get a pop up confirming that it was added to favorites.

Shoutcast Favorites

1. If you choose “Favorites” you are presented with a list of saved stations. Highlight the station you wish to play and press “OK”

2. If you wish to remove a favorite, highlight it and press “STEP/TRASH”.

⚠ If you are using a firewall on your network, to use SHOUTcast Radio you may need to open the ports on your firewall for the radio stations to work.

Please check the station’s web site to check what port they use.

This does not affect normal users with standard routers and NAT, only those using specific firewall devices.

Please be aware that when you are using Internet based functions like SHOUTcast radio the player is downloading data from the Internet.

A typical 128kb/s radio stream will use 45Mbytes per hour or more.

If you are on an Internet plan with a set data download limit that involves excess charges or speed shaping please be aware of your limits when utilising these features.

VIDEOS

Playing back video is just as simple as selecting an audio file, however different media sources may change the way the player behaves.

When selecting the CD/DVD source, if a DVD Video or Video CD is present it will launch straight into the movie, however if your disc contains Video, Audio or Picture files it will display a normal file browser, the same as local network.

For playback of all video files such as AVI, TS, MPG, etc the player will launch into the video playback when you press “OK” on the highlighted file.

Only video files with filename extensions that are supported will be listed.

If there is more than one file in a folder, the player will automatically move on to the next file and start playback of that file.

When playing a video file, you can do things such as seek, jump to a time position, zoom, pan etc.

Please see the section on the remote control earlier in this manual for more details on zooming and panning, etc.

Seek and Search Functions

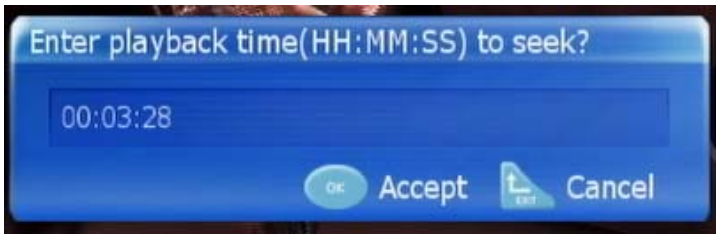
The ClearStream incorporates some seek and search functions for navigating within your video files.

These are different depending on what type of video is being played, and can be accessed via either the option button or the ‘search’ button on the remote control.

With video files the ClearStream provides a time based seek function.

- start the file playing
- press ‘search’
- enter the time to go to and press ‘ok’

You can also repeatedly press the search button to automatically increment the time to seek to.



With most video formats you can use the option button to do a percentage based seek. (Press option until the Seek bar appears)

With DVDs you can do a time based seek (via the option button or the ‘search’ button).

The commercial skip feature allows you to skip forward or backwards a set amount of time, defined in the general settings. The default setting is 10 seconds.

To skip forward you can use the “RIGHT” or “STEP” button and to skip backwards you can use the “LEFT” button.

Please note that on first use of the seek, search or step commands within a file, it will take longer to move to the new position as the file will be indexed. Subsequent use of these functions within the same file will be almost instantaneous.

Seek, search and file navigation may not work with all files.

PICTURES

Viewing pictures is much the same as viewing a video. When you press “OK” on a picture file it will display the picture on the screen. If there is more than one picture in a folder, the player will automatically go into slideshow mode and move on to the next picture. The time delay between changing pictures can be set in the settings menu.

Only files with supported picture type file extensions will be listed in the file browser.

When displaying pictures, you can pause the slideshow and zoom in and pan around a current picture. See the remote section for more details.

The picture feature is designed for lower resolution images in landscape mode. Higher resolution pictures from digital cameras and pictures converted to portrait mode may not display correctly on your screen and appear as a plain black screen. Pictures with a large file size may also appear as a black screen due to memory limitations of the device.

UPnP Media Servers

By using your Ziova ClearStream High Definition Network DVD Player in conjunction with a UPnP media server, you can deliver more media content to your ClearStream than the player can play on its own.

Depending on the UPnP server software you use, you can deliver additional streaming audio and video, transcode video formats that the ClearStream cannot natively support into a format it can play and gain access to additional functionality.

The UPnP media server software needs to be installed and configured on a PC on your local network.
Then all you need to do is tell the UPnP software what you want to make available to your UPnP device.

You can select your media server from the main menu to access its resources. If you have more than 5 servers available on your network they will grouped under a 'Media Servers' category. Browsing a UPnP server will be different with each server software used. Below is an example of a UPnP server listing.

The content available is limited to what your UPnP media server can deliver.

If you are using any firewall software on the PC that is acting as a UPnP media server please ensure that the firewall software allows the passage of network traffic for the port that the UPnP is serving the data on.
If you do not do this, the player may not see the UPnP server due to the firewall software blocking the network data.
Examples of firewall software are programs such as Sygate Personal Firewall, ZoneAlarm and (in Windows XP SP2 and higher) Windows Firewall.
You may need to consult the manual for your firewall software if you need to do this.

Please also check that your network router allows UPnP traffic to pass through onto the network. Some routers have UPnP traffic turned off by default on wireless networking.
You may need to upgrade your router's firmware.
Consult your router's manual or website for information on this.

If using UPnP, please ensure that the UPnP support is set to enabled in the General Settings setup page.

Please note that due to memory limitations large file lists and complex folder structure may result in an error when trying to browse the media server or playing back media. For best results keep your folder structure to less than three levels deep and where possible use the categories available in most server software.

Browsing SMB Network Shares

Your ClearStream has the ability to browse SMB network shares to make it easy for you to play content that you have stored on computers on your network.

Once your network is configured and you are connected to your local network, all you have to do is choose “Local Network” from the main menu when you are choosing your media source.

To access local PC’s on your network your ClearStream must be in the same workgroup as the PC’s you wish to access and you must have your media shared on your PC. For more information please see Configuring your Network.

1. Select “Local Network” from the main screen

2. A list of your “Neighbour” computers on your local network will be shown.
Choose the computer you wish to browse.

3. A list of available shares on that computer will be shown.
Choose the share that has your files on it.

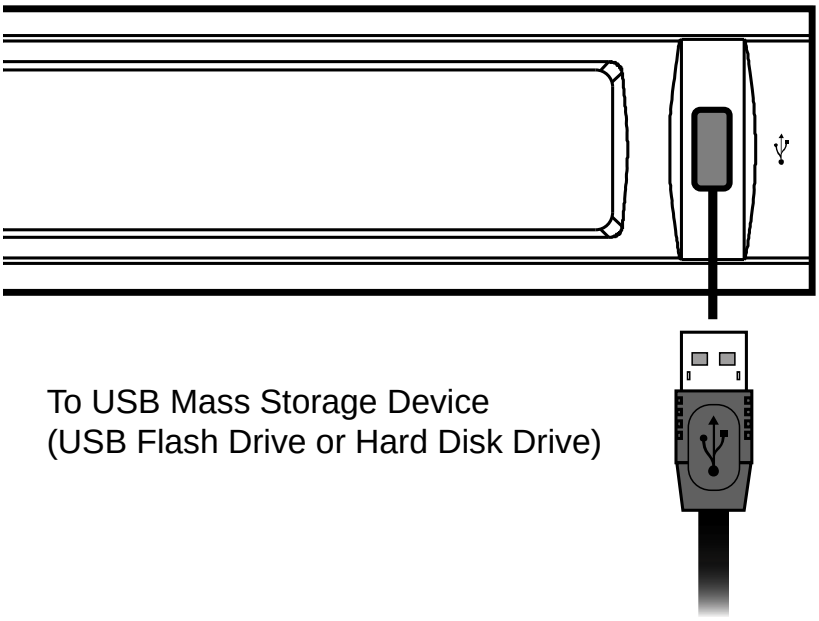
4. Browse the folder list, choose the file you wish to play, and press “OK” to play it.

Make sure that files and shares have access granted to “Everyone”. You may need to enable the “Guest” account on Windows PCs.

To connect to a PC on your network it must be turned on and connected to the network.

USB Port

The ClearStream incorporates a USB 2.0 connection for your convenience.
The USB port supports USB thumb drives and USB Hard Disk Drives.
The devices must appear as a mass storage device.



To USB Mass Storage Device
(USB Flash Drive or Hard Disk Drive)

Once you have plugged your USB mass storage device into your ClearStream, you may use it simply by selecting it in the “Choose Source” section after you have chosen the type of media you wish to play.

Highlight the “USB Device” selection and press “OK”.
You will then be able to browse your mass storage device.

The USB device must be in FAT format, and must be a USB mass storage device.

Please note that the USB port on the ClearStream supports USB 2.0 mass storage devices only.

Appendix A
Firmware Upgrades

Upgrading the firmware modifies the code that controls the device. When performing an upgrade, do not interrupt the process or cut power to the player – failed firmware upgrades may result in an inoperable unit.

In the event of a failed upgrade, the ClearStream player supports ***Emergency Firmware Recovery***. see Appendix B for details.

Internet Upgrade

To upgrade the firmware from the internet, your ClearStream player will need to have internet access.

You can confirm this by going to WebRadio, and seeing if the player is able to browse the Shoutcast listings.

- Press the “SETUP” button to open the Settings menu.
- From the settings menu select “Firmware”
- Select “Upgrade from Web”
- At this point the player will check the internet for an updated firmware.
- If it finds one it will display a message confirming the version it is upgrading from and the version it will be upgraded to.
- If you are happy to continue select ”YES” to continue.
- The player will start then start the upgrade.
- Do not turn the player off or press any buttons on the remote while the upgrade is taking place.
- When the upgrade is finished the player will ask you the press “OK” to restart your player.
- To confirm the upgrade you can check the “Info” page in the settings menu.

Firmware Upgrade via CD (CS505 only)

- Download the firmware upgrade files from “My Ziova” at www.ziova.com
- Extract the files onto your computer.
- Using your CD burning software burn the upgrade files to the root directory of the CD.
- Insert the upgrade disc into your player
- Press the “SETUP” button to open the Settings menu.
- From the settings menu select “Firmware”
- Select “Upgrade from disc”
- At this point the player will check the disc for an updated firmware.
- If it finds one it will display a message confirming the version it is upgrading from and the version it will be upgraded to.
- If you are happy to continue select ”YES” to continue.
- The player will start then start the upgrade.
- Do not turn the player off or press any buttons on the remote while the upgrade is taking place.
- When the upgrade is finished the player will ask you the press “OK” to restart your player.
- To confirm the upgrade you can check the “Info” page in the settings menu.

Firmware Upgrade via USB

To upgrade from USB you have to have a USB2.0 drive supported by the ClearStream.

- Download the firmware upgrade files from “My Ziova” at www.ziova.com
- Extract the files onto your computer.
- Copy the upgrade files to the root directory of the USB Flash Drive.
- Insert the upgrade USB Flash Drive into your player
- Press the “SETUP” button to open the Settings menu.
- From the settings menu select “Firmware”
- Select “Upgrade from USB”
- At this point the player will check the disc for an updated firmware.
- If it finds one it will display a message confirming the version it is upgrading from and the version it will be upgraded to.
- If you are happy to continue select ”YES” to continue.
- The player will start then start the upgrade.
- Do not turn the player off or press any buttons on the remote while the upgrade is taking place.
- When the upgrade is finished the player will ask you the press “OK” to restart your player.
- To confirm the upgrade you can check the “Info” page in the settings menu.

Appendix B

Emergency Firmware Recovery

In the event that the ClearStream player has a corrupted firmware, due to a bad flash or other means, an emergency recovery process has been put in place to allow you to recover the player back to a working state.

You will need a USB2.0 memory stick or similar that is known to work with the ClearStream player.

Step 1 - Download the Recovery Image

- Download the recovery image from “My Ziova” at www.ziova.com.
- Create the recovery drive by following the instructions included in the download.

Step 2 - Boot the Recovery Firmware

- Power the player off.
- Insert the memory stick into the front USB port.
- Power the player on.
- The player will now boot from the USB memory stick.

When the unit has finished booting…

Step 3 – Start the Firmware Recovery

- Press “OK” to start the firmware recovery.

Step 4 – Reboot to the New Firmware

When the upgrade has finished, the player will ask you to remove the recovery device and press OK to reboot.

The player will now boot up with the new firmware.

To confirm the recovery you can check the “Info” page in the settings menu.

You will need to re-enter your settings.

Appendix C

Troubleshooting

Problem	Possible Cause	
No Picture	• ClearStream not plugged in • ClearStream not switched on • Video cables not connected	• Check power cable • Check power switches • Ensure the video cables are connected between the player and the ClearStream
Network Not Working	• Wrong network type selected • IP address settings incorrect • Cable not plugged in • Wireless access point not working	• Ensure that you have selected the correct network type • Check your IP settings in the Network settings page • If using wired network, check the network cable is plugged in on both the ClearStream and your network hub. A link light should show up on the ClearStream if the cable is connected correctly • If using wireless network, check that your wireless access point is powered on
Wireless Network Not Working	• WEP encryption is enabled and the WEP key is incorrect • Incompatible wireless adapter • Wireless signal is too weak	• Ensure that you have entered the correct WEP key for you access router • Ensure that your wireless router supports 802.11b/g • Adjust the wireless antennas for better signal, or move either your wireless router or ClearStream for better reception
ClearStream cannot obtain IP address	• DHCP server not running	• Ensure that there is a server or device that acts as a DHCP server if using the auto setting in the network settings page.

Troubleshooting continued

Problem	Possible Cause	Solution
Remote Control Not Working	• No batteries, or flat batteries • Infra Red Receiver on ClearStream obstructed	• Ensure that there are 4 AA size batteries in the remote control and they are inserted the correct way around • Replace the batteries with a fresh set • Ensure that the display on the front of the ClearStream is not obstructed by any objects, as the IR receiver for the remote control is in there
File does not play	• Encoding problem	• Check that the file you are attempting to play is encoded in a format that is supported by the ClearStream
Cannot find UPnP Server	• UPnP Server not running • UPnP support set to 'Disabled'	• Ensure that the PC running the UPnP server software is powered on and that the UPnP server software is running • Enabled UPnP in the "General" settings.
Some files do not display	• File format is not supported	• Check that the file you are trying to find has a supported file extension and is a format that the ClearStream supports
No Sound	• Audio cables not connected • Wrong output type selected	• Ensure that the audio cables are connected correctly between your ClearStream and your audio device • Ensure that you have selected the correct output type for your audio connections
USB device not found	• Non supported device • Non supported partition type	• Ensure that the device you are connecting is a "Mass Storage Device" • Ensure that your device is formatted as either FAT or FAT32

Appendix D

Glossary

Term	Description
TCP/IP	Network data transmission format using unique numbers to identify devices on the network
IP address	Term for referring to the unique number used for a device on a TCP/IP network
WEP	Wired Equivalent Privacy – an encryption method for wireless network communications
UPnP	Universal Plug and Play
DHCP	Dynamic Host Configuration Protocol – a method for automatically configuring devices using TCP/IP network protocol
SHOUTcast	A Winamp based distributed audio system for Internet radio broadcasting. A trademark of www.shoutcast.com
MP3	A file extension for MPEG1 audio layer 3 – sometimes also used to refer to a digital audio file
WAV	A file extension for a sound file format developed by IBM and Microsoft
AIFF	Audio Interchange File Format
WMA	Windows Media Audio file
WMV	Windows Media Video file
M3U	A play list file supported by Winamp software
PLS	A play list used by SHOUTcast and other audio streams
AVI	Audio Video Interleave – a file extension (as in .avi) used by a number of different encoding programs. Sometimes used to refer to a file encoded with any number of Mpeg 4 formats
JPG	Joint Photographic Experts Group a format used for compressing digital pictures – sometimes used to refer to a digital photograph
GIF	Graphics Interchange Format – a format used for compressing digital pictures
BMP	Image Bitmapped graphics Format – an uncompressed picture format
PNG	Portable Network Graphics – another picture format
XviD	A video format that is MPEG 4 complaint
MPEG	Moving Picture Experts Group
MPEG-1	A video encoding format – relatively low in compression and quality, used for VCDs
MPEG-2	A video encoding format – used in DVDs and other formats (such as Digital TV transmission) better quality and compression than MPEG-1
MPEG-4	A video encoding format – depending on the encoding method, can produce a good quality video file with a much better compression than MPEG-2, resulting in a much smaller file size
QuickTime	A video compression format developed by Apple Computer
Access Point	A term used in wireless network communications to refer to the device that acts as a hub for wireless data communications
WEP key	A 64 or 128 bit key number that is set on both the wireless access point and the wireless device to ensure that the device is allowed to use the wireless network
ISO	ISO 9660 is the file system format of a CD-ROM. An ISO file is an 'image' file that represents the contents of a CD-ROM.
IFO	DVD information file containing details about chapters, titles and audio tracks.

Appendix E

Technical Specifications

Environmental:

- Operating Temperature: 0°C – 45°C
- Storage Temperature: -25°C – 55°C
- Operating Humidity: 10% to 95% non condensing
- Operating Voltage: Auto switching 110V 60Hz / 240V 50Hz

Outputs:

- HDMI™ Digital Audio and Video with HDCP
- RCA Video
- RCA Audio
- S-Video
- Component Video
- Optical Digital Audio
- Coax Digital Audio

Network:

- 802.11g Wireless (supporting up to 54Mbps transfer rate)
- 10/100Mbps Ethernet port
- DHCP assigned or Static IP addresses

Wireless Security:

- Hardware based WEP (Wired Equivalent Privacy)
- 64bit or 128bit WEP encryption
- WPA encryption

Appendix F

Product Support

Ziova provides comprehensive online support through our ***Online Helpdesk*** system. You can browse the Knowledge Base for detailed instructions on specific topics, or lodge a support ticket and our helpdesk staff will assist you.

Visit the Online Helpdesk at **www.ziova.com/helpdesk**

Our website also offers a ***Community Forum***, where you can discuss Ziova products, and get tips and advice from other Ziova customers.

Visit the Community Forum at **www.ziova.com/forum**

My Ziova

My Ziova is a club for Ziova product owners. Registered members have access to firmware updates, members-only forum sections, and other special offers.

Visit **www.ziova.com** and click on the “My Ziova” menu option.

You can access *My Ziova* using your forum login.
(If you don’t already have an account, a link is provided to create one.)

On your first visit, we’ll ask you to provide us with some information; just fill in the requested details on the form. You’ll need the serial number and MAC addresses of your player to register, which can be found on the back of this manual. (All supplied information is private and confidential.)

Join the club and get the most out of your Ziova products!

FCC Regulations

FCC Class B Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.

Warning: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC RF Radiation Exposure Statement

The antenna used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

Notice: Changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC ID: T3ACS505 / T3ACS510

Hong Kong Timeway Technology Development Limited

TIMEWAY TESTING LABORATORY

EC DECLARATION OF CONFORMITY

Certificate Number: 0510029

We, the

ZIOVA Corporation Pty Ltd

Address: Unit 3, 7-9 Sherriffs Road, Lonsdale

Declare the Product

Description:	Wireless Network DVD Player
Brand Name:	ZIOVA
Model No:	CS505
Manufacturer:	ZIOVA Corporation Pty Ltd
Address:	Unit 3, 7-9 Sherriffs Road, Lonsdale
Report Number:	LVD0510029

Complies with the requirements of the

EC Low Voltage Directive 73/23/EEC with amendments.

Applicable Standard (s):

EN 60065:2002

General Remarks:

The tests were performed in normal operation mode. The test results apply only to the particular sample tested and to the specific tests carried out.

This certificate applies specifically to the sample investigated in our test reference number only.

The CE markings as shown below can be affixed on the product after preparation of necessary conformity documentation, as stipulated in article 10 of the Council Directive 93/68/EEC

Manufacturer/Importer

Signature

CE

Test Laboratory

KF Wan

For Chief Executive

Date of Issue: 2005-11-09

Timeway Technology Development Limited(Hong Kong)

TIMEWAY TESTING LABORATORY

EC DECLARATION OF CONFORMITY

Certificate Number: 0611070

We, the

ZIOVA Corporation Pty Ltd

Address: Unit 3, 7-9 Sherrifs Road, Lonsdale

Declare the Product

Description:	High Definition Network Media Player
Brand Name:	ZIOVA
Model No:	CS510
Manufacturer:	ZIOVA Corporation Pty Ltd
Address:	Unit 3, 7-9 Sherrifs Road, Lonsdale
Report Number:	LVD0611070

Complies with the requirements of the

EC Low Voltage Directive 73/23/EEC with amendments.

Applicable Standard (s):

EN 60950-1:2001

General Remarks:

The tests were performed in normal operation mode. The test results apply only to the particular sample tested and to the specific tests carried out.

This certificate applies specifically to the sample investigated in our test reference number only.

The CE markings as shown below can be affixed on the product after preparation of necessary conformity documentation, as stipulated in article 10 of the Council Directive 93/68/EEC

Manufacturer/Importer

Signature

CE

Test Laboratory

KF Wan

For Chief Executive

Date of Issue: 2006-12-20

Warranty

Ziova Corporation warrants that the product is free of defects in material and workmanship for a period of 12 months from the date of purchase. Ziova does not cover damage or failure due to misuse, abuse, faulty installation or modification. This warranty does not extend to defects resulting from normal wear and tear.

All express and implied warranties for the product including, but not limited to, the warranties of merchantability and fitness of a particular purpose are limited in duration to the above period.

The standard software supplied with this product is provided “as is”, and Ziova does not guarantee that the software is free of defects. The software supplied may not be suitable for all intended uses by the end user.

Limitation of Liability

So far as the law permits Ziova Corporation and its distributors shall not be liable in any way whatsoever for any indirect or consequential loss, or loss of profit or any liability for damage to property or death or injury to persons howsoever caused including, but not limited to, any loss by reason of delay, defective or faulty products or workmanship, negligence or any act, matter or thing, done permitted or omitted by Ziova Corporation and its distributors.

For more information on our products, please visit us at **www.ziova.com**.

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